

CARE AND CLEANING

Proper care of your awning fabric will ensure approximately 10 to 15 years of service before fabric replacement is need it.

One of the best ways to keep Sunbrella fabrics looking good is to hose off the fabric on a monthly basis with clean water.

GENERAL OR LIGHT CLEANING

- Brush off loose dirt
- Hose down
- Prepare a cleaning solution of water and mild soap such as Woolite or Dawn dishwashing liquid
- Use a soft bristle brush to clean
- Allow the cleaning solution to soak into the fabric
- Rinse thoroughly until all soap residue is removed
- Air dry

TO CLEAN AN AWNING FRAME

Wipe with damp cloth.

FABRIC CHARACTERISTICS

WRINKLING/PUCKERING is caused by overlapping of the double thickness of the fabric on the joint seams and causes a variance in tension when being wound up.

VEINING/CRAZING may appear especially in coloured fabrics during the sewing and folding. These marks will go away with time.

All of these characteristics are normal in nearly all awning covers. They will not affect the durability, quality and effectiveness of your awning.

AWNING WARRANTY

SUNBRELLA FABRIC: 10 Year limited

The manufacturer's limited fabric warranty protects the original purchaser from Sunbrella fabric becoming unserviceable due to colour or strength loss resulting from normal usage and exposure conditions including, sunlight and atmospheric chemicals. The limited warranty covers the cost of the fabric only.

AWNING FRAME AND MOTOR WARRANTY: 10 Year Limited

The awning frame and motor components are fully warrantied for a period of 5 years, covering the cost of the defective parts. Labour is included for 1 year from the installation date and standard labour charges apply for the remaining period of the warranty. We include an additional 5 year prorated warranty for parts. In years 6 to 10 the cost of parts are: Year 6 - 60%, Year 7 - 70%, Year 8 - 80%, Year 9 - 85%, year 10 - 90% of the retail value.

INSTALLATION WARRANTY: LIFE TIME

The warranty protects the original purchaser against awnings becoming loose or detached from the installation surface.

Exclusions: Acts of God I.e. wind, lightning, rain, snow and wildlife damage are not covered by warranty.